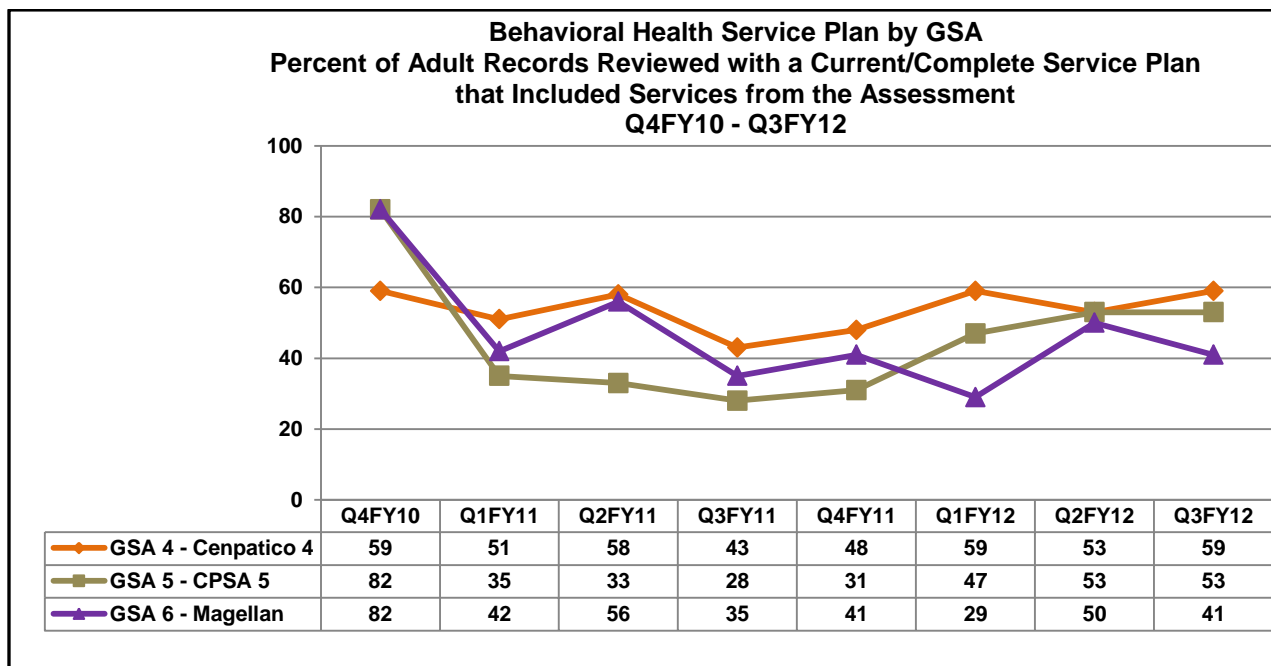
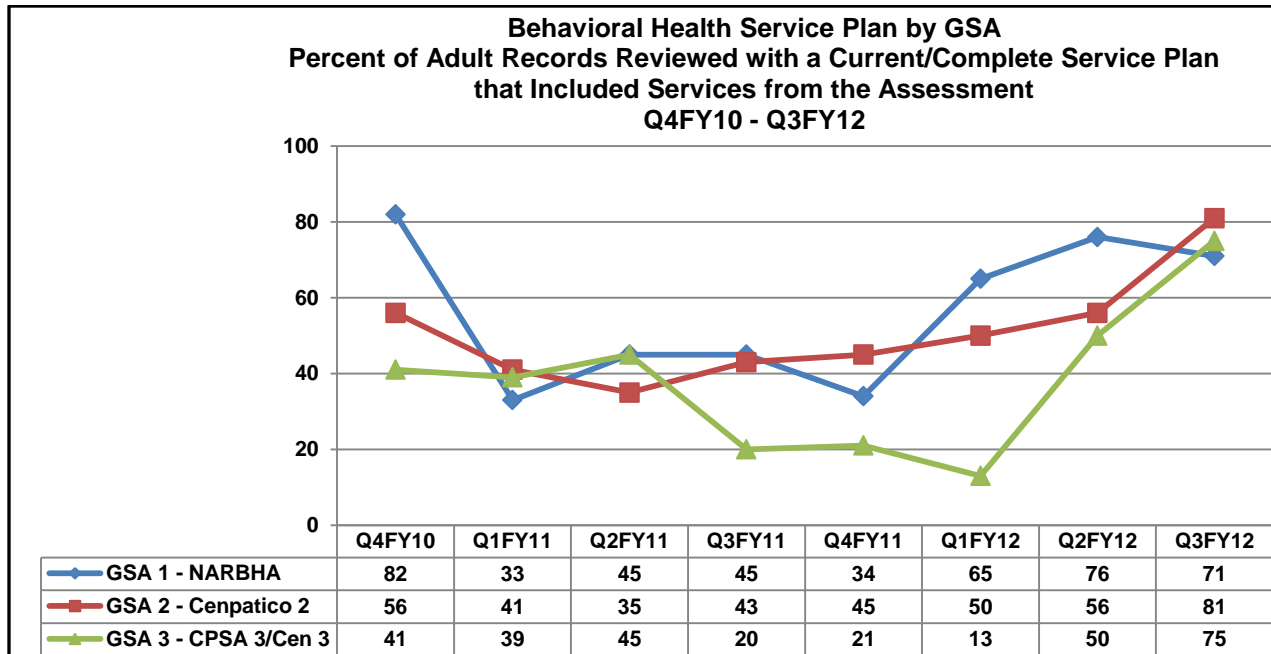
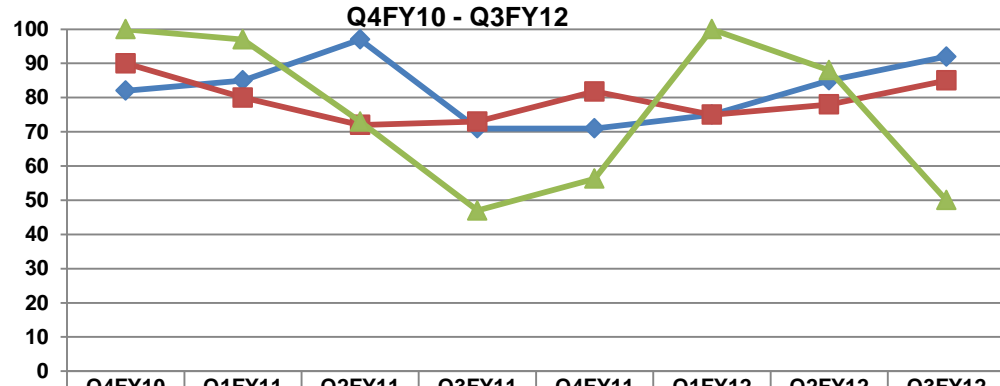


Service Delivery Trend Charts – Adults by GSA

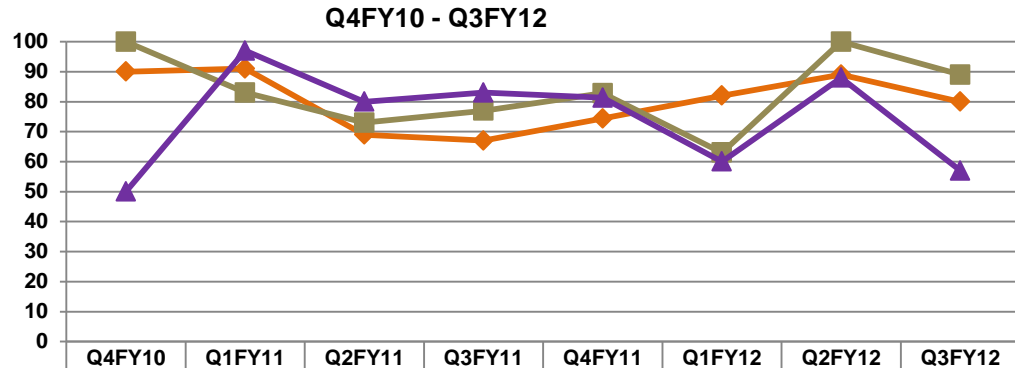


Behavioral Health Service Provision by GSA
Percent of Adult Records Reviewed where Services were Provided
as Indicated on the Service Plan



	Q4FY10	Q1FY11	Q2FY11	Q3FY11	Q4FY11	Q1FY12	Q2FY12	Q3FY12
GSA 1 - NARBHA	82	85	97	71	71	75	85	92
GSA 2 - Cenpatico 2	90	80	72	73	82	75	78	85
GSA 3 - CPSA 3/Cen 3	100	97	73	47	56	100	88	50

Behavioral Health Service Provision by GSA
Percent of Adult Records Reviewed where Services were Provided
as Indicated on the Service Plan



	Q4FY10	Q1FY11	Q2FY11	Q3FY11	Q4FY11	Q1FY12	Q2FY12	Q3FY12
GSA 4 - Cenpatico 4	90	91	69	67	74	82	89	80
GSA 5 - CPSA 5	100	83	73	77	83	63	100	89
GSA 6 - Magellan	50	97	80	83	81	60	88	57